



POLO STAINLESS STEEL HEATED TOWEL LADDERS

USER MANUAL

(a) General

These towel ladders have been designed for the heating of towels and should not be used in any circumstances for climbing on or as a grab rail. Young children and infirm persons should be under supervision when they use the towel ladders as they are not a play toy or to be used as a grab rail.

The heat of the towel ladder will fluctuate according to room temperature and the thicknesses or layers of towels. It is recommended to limit the folding or overlapping of towels to no more than 4-6 thicknesses of towel.

The towel ladders **MUST** be installed by a licensed electrician or registered electrical contractor, with the power cable fitted to an off/on (isolating) switch (not supplied), or optional timer switch positioned close to the towel ladder.

The towel ladder is designed to be attached to your wall. Where practical it is recommended that the mounting brackets be screwed into solid timber such as studs or noggins. The eight supplied stainless steel screws and plugs may be used to attach it to plasterboard or masonry walls. The minimum distance from sidewalls is 50mm and the lowest bar must be no lower than 600mm from the floor.

The towel ladders are made of polished stainless steel and if scratched use a stainless steel polish.

The ladders take approximately 30 minutes to heat up (with a towel hung) and are designed to run continuously at 230/240 Volts.

The small towel ladder uses 65 watts per hour and the large size 80 watts per hour. The towel ladders have been tested to IPX4 rating.

(b) Installation Instructions (for licensed electricians or registered electrical contractors).

1. Decide on location of towel ladder bearing in mind that a power cable needs to be fed to the ladder and an isolating switch located close by. Requirements for special electrical installations or locations also apply.
2. Identify whether you can install all or any of the mounting brackets onto solid timber. At least two brackets should be screwed into a stud if possible but this is not essential. Use the supplied plugs and stainless steel screws if attaching to plasterboard or masonry. Try to install the ladder cabling between studs so drilling of studs is not required to install the isolating switch.
3. Select the desired position on the wall, mark approximate position of the bracket with the power cord attached by marking each side of the bracket, ensuring the unit is level.
4. Drill a 10mm hole for the power cord in the middle of the above two marks.
5. Feed cable into the wall. Hold the towel ladder against the wall ensuring it is level and mark one of the screw holes by using a pencil.
6. Drill a 6mm hole, insert plug, making sure that the head of the plug is recessed in to the wall so that the head is flush with the plasterboard and screw in.
7. Ensuring ladder is level, mark a screw hole in the top adjacent bracket. Drill 6mm hole, insert plug and screw in.
8. Mark all remaining screw hole positions.
9. Remove ladder and drill the remaining plug holes.
10. Reinsert cable into the wall and then insert screws into each bracket and screw into plugs.
11. Slide covers over the wall mounting brackets.
12. The power cable must be fitted to an off/on (isolating) switch or light switch or an optional 7 day programmable timer is available.



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7 YEAR REPLACEMENT WARRANTY

These heated towel ladders are warranted for 7 years from the date of purchase. If, during that period, it can be shown that the towel ladder is not working due to a fault in construction, material or production it will be replaced free of charge.

This is provided the original was installed by a licensed electrician or registered electrical contractor according to the instructions supplied with the ladder at the time of purchase. Proof of installation by a suitably qualified person is required for warranty claims.

The ladder must be disconnected from the mains power and removed from the wall by a licensed electrician and returned to the place of purchase. The replacement ladder may then be picked up from this location.

Please retain your purchase receipt/invoice to verify towel ladder purchase and certificate of electrical safety (or equivalent documentation) to verify installation by a suitably qualified person.

For advice on warranty service for Polo stainless steel heated towel ladders purchased in Australia, please ring 1800 087 840 and for ladders purchased in New Zealand please ring 0800 088 100.